

# We're listening....

\* Required

## Our plans for the future

We are working on our 'Five Year Strategy' which will shape what we do over the coming years, and we want to hear from you.

We're having conversations with local people, businesses and organisations to help to understand how we can make Surrey Heath an even better place to live and work.

We need your help to decide where we focus our energies and limited resources over the next five years. You can help by telling us what you love about your local area, what you would like to see improved and what issues and services matter the most to you.

We will use your feedback to make our plans for the future, and also share your views with other local public sector and community organisations so we can work better together to serve Surrey Heath, its residents and businesses.

Please complete the survey below by Friday, 27 August.

1. Which of the following best describes you? (Please tick all that apply) \*

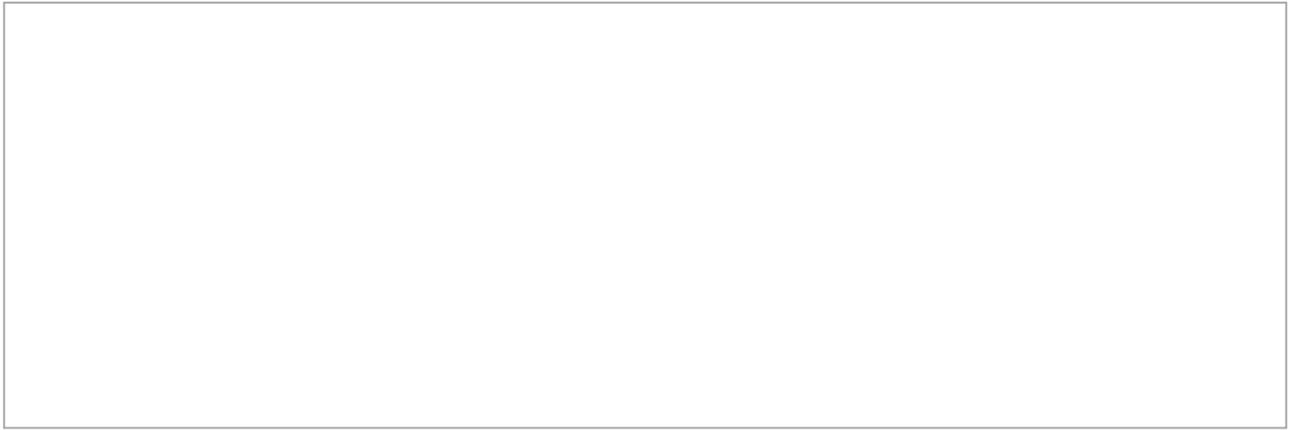
- I live in Surrey Heath
- I work in Surrey Heath
- I study in Surrey Heath
- I shop in Surrey Heath
- I visit Surrey Heath for other reasons (please specify below)

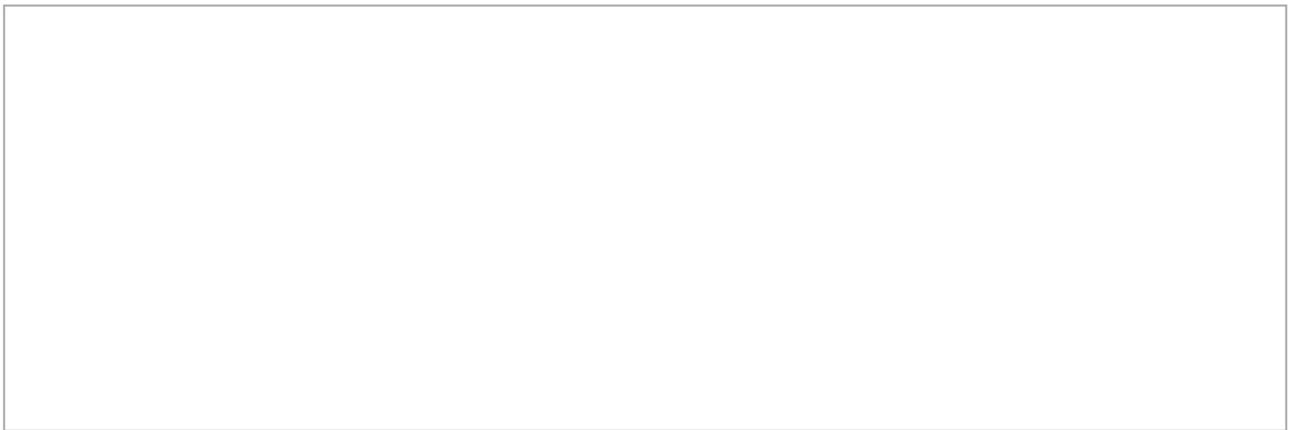
Other

2. If you live in Surrey Heath, which area do you live in?

3. What do you love about Surrey Heath? \*



4. What needs improving in Surrey Heath? \*



## 5. How important are these issues to you personally?

	Very important	Somewhat important	Not very important	Not important at all	Don't know
Climate Change	<input type="radio"/>				
Helping those who find themselves in poverty	<input type="radio"/>				
Supporting villages and rural communities	<input type="radio"/>				
Investing in a thriving Camberley town centre	<input type="radio"/>				
More affordable housing that meets the needs of local people	<input type="radio"/>				
Supporting residents into employment	<input type="radio"/>				
Encouraging businesses and jobs locally	<input type="radio"/>				
Supporting active and healthy lives	<input type="radio"/>				
Keeping the borough a safe place for everyone	<input type="radio"/>				
Access to well maintained parks and open spaces	<input type="radio"/>				
Addressing loneliness and isolation	<input type="radio"/>				
Supporting families to give young people the best start in life	<input type="radio"/>				
Congestion and traffic	<input type="radio"/>				
Levels of development	<input type="radio"/>				
Support for older and vulnerable people	<input type="radio"/>				
Improving access for all to online services and the risk of cybercrime	<input type="radio"/>				

	Very important	Somewhat important	Not very important	Not important at all	Don't know
Supporting community organisations and encouraging volunteers	<input type="radio"/>				
Ensuring everyone in our community can access all opportunities available	<input type="radio"/>				
Helping residents and communities with the impact of Covid-19	<input type="radio"/>				

6. Are there any other issues that are important to you that aren't listed?

7. Please rank issues in order of importance (Drag or click on the arrows on the list below to move into priority order)

*Health and Quality of Life*

Helping those who find themselves in poverty

More affordable housing that meets the needs of local people

Supporting active and healthy lives

Keeping the borough a safe place for everyone

Addressing loneliness and isolation

Supporting families to give young people the best start in life

Support for older and vulnerable people

Improving access for all to online services and the risk of cybercrime

Supporting the community organisations and encouraging volunteers

Ensuring everyone in our community can access all opportunities available

8. Please rank issues in order of importance (Drag or click on the arrows on the list below to move into priority order)

*Economy*

Helping those who find themselves in poverty

Supporting villages and rural communities

Investing in a thriving Camberley town centre

Supporting residents into employment

Encouraging businesses and jobs locally

Helping residents, communities and businesses with the impact of Covid-19

9. Please rank issues in order of importance (Drag or click on the arrows on the list below to move into priority order)

*Environment*

Climate Change

Well maintained parks and open spaces

Congestion and traffic

Levels of development

Keeping streets clean

Taking action to deal with anti-social behaviour such as litter, fly-tipping and graffiti

10. How confident do you feel about restarting all your normal activities in your community post-Covid19 pandemic? \*

- Very confident
- Quite confident
- Not very confident
- Not confident at all

11. If anything, what would help you restart all your normal activities in your community?

12. Looking ahead over the next five years, what would you like Surrey Heath to be known for? \*

13. Do you want to make any other comments?

14. Where did you hear about this Five Year Strategy survey?

- Social media
- Heathscene magazine
- Borough boards
- Council website
- SHBC councillor
- Call to SHBC contact centre
- Stand at a local event
- Whatsapp message

Other

15. Equality & Diversity. Would you be happy to answer some questions about yourself to help us ensure the views of all our different communities are taken into account? \*

- Yes
- No

## Equality & Diversity Information

We ask these questions to ensure all of Surrey Heath's communities' views are taken into account. Your response will remain anonymous.

### 16. What is your gender?

- Male
- Female
- Gender neutral/non-binary/non-conforming
- Prefer not to say

Other

### 17. How old are you?

- Under 16
- 16-24
- 25-44
- 45-64
- 65-84
- 85+
- Prefer not to say

18. What is your ethnic group? Choose one option that best describes your ethnic group or background

- White - English/Welsh/Scottish/Northern Irish/British
- White - Irish
- White - Gypsy or Irish Traveller
- Any other White background
- Mixed/Multiple ethnic groups - White and Black Caribbean
- Mixed/Multiple ethnic groups - White and Black African
- Mixed/Multiple ethnic groups - White and Asian
- Any other Mixed/Multiple ethnic background
- Asian/Asian British - Indian
- Asian/Asian British - Pakistani
- Asian/Asian British - Bangladeshi
- Asian/Asian British - Chinese
- Any other Asian background
- Black/ African/Caribbean/Black British - African
- Black/ African/Caribbean/Black British - Caribbean
- Any other Black/African/Caribbean background
- Other ethnic group - Arab
- Any other ethnic group
- Prefer not to say

19. Do you believe you have a disability according to the Equality Act?

*The Equality Act 2010 states that "a person has a disability for the purposes of the act if he/she has a physical or mental impairment which has a substantial and long-term adverse effect on his/her ability to carry out normal day-to-day activities.*

- Yes
- No
- Prefer not to say

20. What is your religion?

- No religion
- Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Prefer not to say

Other

21. Which of the following best describes your sexual orientation?

Straight/Heterosexual

Gay or Lesbian

Bisexual

Prefer not to say

Other

22. Please add the first part of your postcode e.g. GU15 3

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